

Research Resources in Industrial Relations

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Useful Links

Queen's University Library Homepage: <http://library.queensu.ca>

Connect from Off-Campus <http://proxy.queensu.ca/>

Access to the Library's electronic subscriptions (e-books, e-journals, indexes and databases) is restricted to current Queen's students, faculty and staff. When connecting from off-campus, sign in with your NetID.

Research by Subject – Industrial Relations

<http://library.queensu.ca/research/guide/industrial-relations>

A selective guide to key information resources in IR.

The screenshot shows the Queen's University Library homepage. The header features the library logo and navigation links: "Connect from Off-Campus", "Contact Us", and "Site Search". Below the header is a navigation bar with "Find Information", "How-to & Help", "Services", "Locations & Hours", and "My Account". The main content area includes a search bar for "Summon (BETA)" with tabs for "Summon", "QCAT Catalogue", "Databases", "Journals A-Z", and "Library Website". A red box highlights the search bar and its tabs, with a callout box stating "Tabs for frequently accessed resources". Below the search bar are links for "Course Reserves & Exams", "RefWorks", and "RACER (Interlibrary Loan)". A red box highlights the "Research by Subject" link, with a callout box stating "Subject guides containing recommended research resources for every discipline at Queen's". The right sidebar contains "Expanding Horizons Workshops", "Library News" (with links to "Worth Checking Out: RefWorks 2.0", "Library Research Databases Moving to New ProQuest Platform", and "International Bibliography of Art"), and "New Databases | New Books | Library News". At the bottom, there is a red banner for "Queen's Learning Commons" with the text "Register Now for Learning Strategies & Writing Centre Workshops".

Queen's Library Collections

There are six campus libraries in five physical locations

<http://library.queensu.ca/library/overview/>:

Stauffer Library Business, Humanities and Social Science, Art Collection
MADGIC – Maps, Data, Government Information Centre (Stauffer Library, lower level)

Also: Bracken Health Sciences Library
Education Library
Lederman Law Library
Engineering and Science (Douglas Library)
W.D. Jordan Special Collections and Music Library (Douglas Library)

Maps, Data & Government Information (MADGIC)

geospatial, statistical and government information

contact: Jeff Moon moonj@queensu.ca x77992

<http://library.queensu.ca/webdoc/>

- Quick links to legislation, government departments, agencies, other countries
- **Statistics Canada** publications, **CANSIM** and stats from many agencies
- publications such as the *Collective Bargaining Bulletin*, materials from the ILO
- U.S., UK, United Nations and European Union documents, other countries and NGO's
- Canadian Opinion Research Archive <http://www.queensu.ca/cora> - polling data

also search for government documents in **QCAT**, **the Library Catalogue** and **Summon**

Never pay for data or stats while you're at Queen's – check the library, we probably have it!

Lederman Law Library

contact: Amy Kaufman kaufman@queensu.ca

<http://library.queensu.ca/law/>

locations:	Main floor	– reference, reserve, case law, statutes
	Upstairs	– books
	Downstairs	– journals

The Law Library has looseleaf services and databases covering the key aspects of employment and labour law.

A major tool, Labour Arbitration Cases (L.A.C.) and 'Brown & Beatty' is in print in Stauffer Library and available on the web as the [Labour Spectrum](#) database.

See also the "Essentials of Canadian Law" series of books for good introductions to Canadian law.

And see **Electronic Resources by Subject** <http://library.queensu.ca/law/cdsub.htm>

Research Tools: Summon

Search across the library catalogue and many of our electronic resources, all from one search box. Summon contains everything found in the traditional QCAT Library Catalogue, plus millions of full-text articles available from the Library.



Summon QCAT Catalogue Databases Journals A-Z Library Website

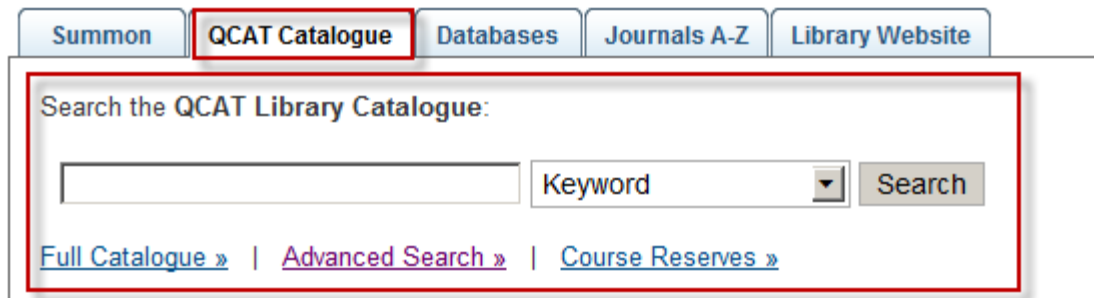
Search Summon (BETA) for [articles](#), [books](#), media & more:

Search

[Advanced Search »](#) [What is Summon?](#) | [Send Feedback](#)

NEW

Research Tools: Library Catalogue (QCAT)



Summon QCAT Catalogue Databases Journals A-Z Library Website

Search the QCAT Library Catalogue:

Keyword

[Full Catalogue »](#) | [Advanced Search »](#) | [Course Reserves »](#)

Search the library catalogue (QCAT) to find materials (such as books, videos, journals, newspapers and government documents) available, in print and online, at Queen's.

- Search by **Author**: last name first name
- Search by **Title**: omit initial articles (the, a, an, le, la...)

- Search by **Journal (Periodical) Title**: eg **Labor History**
- Search by **Keyword** (“and” is automatically placed between words)
- Search by **Keyword Boolean**:

To narrow the scope of your search you can join together your search terms (keywords) using special sets of predefined words, known as “Boolean operators.” Boolean operators are used to indicate the relationship(s) between words/concepts. They are: **and or not** Phrases need to be in quotes “incentive pay”. In addition, there are special characters (such as “?” for truncating) that allow you to perform more sophisticated searches.

Tips for searching the library catalogue, QCAT, can be found in QCAT. Various “how-to” guides and video tutorials are also available: <http://library.queensu.ca/help/guides>

Research Tools: Electronic Books

Most of the library’s electronic books are listed in QCAT and Summon, but you may also search the e-book packages directly: <http://library.queensu.ca/research/ebooks/>

Collections of note include:

Canadian Electronic Library <http://library.queensu.ca/research/databases/record/3356>

Full-text access to a large collection of scholarly e-books, reports and studies published by leading Canadian publishers and organizations. Includes the Public Policy and Health Collections.

ebrary <http://library.queensu.ca/research/databases/record/5298>

and

MyiLibrary <http://library.queensu.ca/research/databases/record/3422>


Provide access to the full-text of books from scholarly publishers.

Springer eBook Collection <http://library.queensu.ca/research/databases/record/3352>

Full text access to over 12,000 books published by Springer between 2005 and 2010. Includes textbooks, monographs, reference works, handbooks, book series and encyclopedias.

Research Tools: Databases and Article Indexes

Search databases to find journal articles, citations to book chapters, theses, conference proceedings and more. The library subscribes to over 650 article indexes and databases and over 80,000 electronic journals and newspapers.

Each academic discipline has its own specialized article indexes, which cover the core literature of that discipline and relevant material from related-disciplines. Library subject guides list core and related recommended databases for each discipline: See  **Research by Subject** and <http://library.queensu.ca/research/guide/industrial-relations/article-indexes>

Industrial Relations however, encompass material from a number of subject areas – business, law, economics, psychology . . .

Key Databases:

- **ABI/INFORM Global** international business and management academic journals and industry publications. Includes human resources, compensation and benefits, labor relations, management, organizational behaviour and more. Many of the articles are full-text. 1971 –
- **Business Source Complete** business journals, trade magazines, investment and research reports; includes HR and industrial relations.
- **CBCA** (Canadian Business & Current Affairs) includes both scholarly and popular Canadian journals and the business press.
- **Sustainalytics** environmental, social, and governance performance ratings of Canadian companies, includes employee relations
- **Conference Board of Canada** economic trends, management and HR issues, public policy reports, also the annual 'Industrial Relations Outlook'
- **Econlit** indexes economic books, journals, also economic history
- **EIU – Economist Intelligence Unit** comprehensive economic, political and business analysis on over 200 countries
- **Factiva** many full-text international newspapers and magazines via Dow Jones and Reuters and company news and profiles
- **Labour Spectrum** labour arbitration decisions, cases, commentary and legislation
- **Legal** databases include: Index to Canadian Legal Literature, Index to Legal Periodicals and Books, LegalTrac, LawSource (Westlaw)
- **Lexis/Nexis** full-text news, business and legal publications
- **PAIS International** indexes journals, books, government reports in public policy, economics, law, political science
- **PsycINFO** covers the international literature in psychology; includes organizational behaviour

- **SSRN Social Science Research Network** –searchable journal abstracts and full-text working papers. Research network sections include economics, management, negotiations and social insurance.
- **Worldwide Political Science Abstracts** indexes journals in political science, international relations, law, public administration and policy, and labor relations

Multidisciplinary Databases:

Academic Search Complete <http://library.queensu.ca/research/databases/record/3404>

A multidisciplinary index (with abstracts) to more than 10,900 publications including peer-reviewed journals, popular magazines, conference proceedings, monographs and reports.

Alternative Press Index <http://library.queensu.ca/research/databases/record/5129>

Interdisciplinary index to alternative, radical and left periodicals, newspapers and magazines.


Google Scholar <http://library.queensu.ca/research/databases/record/2998>

Covers articles from a wide variety of academic publishers, professional societies, preprint repositories and universities, as well as scholarly articles published on the "open" web. By searching Google Scholar through the Queen's web proxy (using the link provided above) the "Get It at Queen's" citation linker is activated (which allows you to click through to the Library's subscriptions).

Left Index <http://library.queensu.ca/research/databases/record/2809>

An index to the diverse literature of the left, with emphasis on political, economic, social and culturally engaged scholarship inside and outside academia.

Where are these databases?

You can access article indexes and databases from the  **Research by Subject** links or the **Databases** tab on the library homepage. Enter the name of a database or browse by subject:



Summon QCAT Catalogue **Databases** Journals A-Z Library Website

Find a specific research database:

Title contains Search

e.g. web of science, psycinfo, jstor, medline, proquest, ebSCO

[Browse Databases by Subject »](#)

Newspapers

Queen's Library subscribes to local, regional, national and international news databases. These databases provide significant date coverage (unlike the free news sites on the web) and allow for a variety of search capabilities ideal for academic-level research. Consult the guide to major news indexes and full-text news resources at Queen's Library

<http://library.queensu.ca/research/guide/news-resources>

Strategies for Effective Searching:

Start your search with the obvious keywords or search terms. Also think of synonyms, alternate spellings, other terms or phrases to express the same concepts.

Each database has different syntax requirements. Consult the "Help" or "Search Tips" section to get the most out of your searches.

Most research databases have direct links to full-text if we subscribe to the journal. Use



to follow links to the text of an article or to QCAT (library catalogue). In QCAT use the "Journal Title Exact" option to check if Queen's Library subscribes to the publication.

Print, save or email your search results and articles.

Import your citations to RefWorks to manage your research results.

Research Tools: Journals

Individual journal titles are listed in QCAT. When you know the title of a journal you are looking for, do a 'journal title exact' search in QCAT to determine its location (either in print, on the [2nd floor of Stauffer library](#), or online).

Search for the name of the journal from the **Journals A-Z** tab on the library homepage:

The image shows a navigation bar with five tabs: "Summon", "QCAT Catalogue", "Databases", "Journals A-Z", and "Library Website". The "Journals A-Z" tab is highlighted with a red rectangular box. Below the navigation bar is a search interface with the heading "Find a specific journal, newspaper or magazine:". It features a dropdown menu set to "Title contains", an empty search input field, and a "Search" button. Below the search field are two radio buttons: "online and print" (which is selected) and "online only". At the bottom of the search interface are two links: "More Journal Options »" and "Search for Articles »".

Citing and Managing Your Sources



Citation and Style Guides <http://library.queensu.ca/help/cite-sources>

RefWorks is an online citation manager available to all Queen's students, staff and faculty. See <http://library.queensu.ca/help/refworks> for more information and to create your account.

Tips on Importing/Exporting References from different databases (including QCAT):
<http://library.queensu.ca/help/refworks/exportimport>

RefWorks tutorials: <http://refworks.scholarsportal.info/tutorial/>

Borrowing Privileges, Interlibrary Loan and Other Library Catalogues

Graduate Student Borrowing Privileges

- term loan but subject to recall
- may borrow up to 100 items
- inter university borrowing privileges

<http://library.queensu.ca/services/borrowing/reciprocal>

Place requests for **Interlibrary Loans** through **RACER**:

<http://library.queensu.ca/services/interlibrary>

There is no fee for books; articles cost \$3.00.

A list of other library catalogues can be found here:

<http://library.queensu.ca/research/catalogues>

WorldCat (short for World Catalogue) and Google Book Search (<http://books.google.com/>) are good tools for discovering other books on your topic. Request item(s) through RACER.

Queen's University Library is also a member of the **Center for Research Libraries**

<http://www.crl.edu/>. The CRL catalogue is located at <http://catalog.crl.edu/>. CRL materials can be requested through RACER (on the RACER request form, note that the item is at CRL).